



Agency on Aging

Serving Fresno & Madera

Connecting the Community

(559) 214-0299

(800) 510-2020

Call 8:30 a.m. – 4:00 p.m. weekdays

Web: www.fmaaa.org

Email: services@fmaaa.org

Mailing Address: 2037 W. Bullard Ave. #512, Fresno, CA 93711

Quick Reference Guide for Older Adults and Caregivers

24-Hour Hotlines Call 911 for Emergency	Adult Protective Services – Fresno.....	600-3383
	Adult Protective Services – Madera.....	675-7839
	Alcoholics Anonymous.....	221-6907
	Alzheimer’s Association Helpline.....	800-272-3900
	Central Valley Crisis & Suicide Prevention Hotline.....	888-506-5991
	Disaster Distress Helpline (<i>i.e. distress from COVID-19, fires, earthquakes</i>)	800-985-5990
	Domestic Violence Crisis Hotline – Marjaree Mason Center.....	233-4357
	Gambling Hotline – California Office of Problem Gambling.....	800-426-2537
	LGBT Elder Hotline – SAGE.....	877-360-5428
	Long-Term Care Ombudsman CRISISline.....	800-231-4024
	National Suicide Prevention Lifeline.....	800-273-8255
	Rape Crisis Line – RCS Fresno.....	222-7273
	United Way – Community Services Information & Referral.....	211
Veterans Crisis Line..... TTY 800-799-4889.....	800-273-8255	
Victim Services Crisis Hotline – CAPMC (Madera County).....	800-355-8989	
Adult Day Care & Adult Day Health Care	Adult Day Health Care of Fresno & Clovis.....	227-8600
	Cedarbrook Adult Day Care.....	512-1153
	Heritage Adult Day Health Care – Fresno.....	222-0304
	Heritage West Adult Day Health Care – Fresno.....	261-1115
	Valley Adult Day Health Care – Fresno.....	454-0386
	Valley Caregiver Resource Center – OASIS Adult Day Center–Fresno....	221-0396
Valley Caregiver Resource Center – PALS Adult Day Center–Fresno.....	224-9121	

Agency on Aging Toll-Free Information & Assistance - 800-510-2020

Alzheimer's Disease	Alzheimer's Association 753-8200
	Alzheimer's Foundation of Central California..... 222-2444
	Operation Lost & Found - Madera County Sheriff's Department 675-7770
	UCSF Fresno Alzheimer's & Memory Center 227-4810
Caregiving	Valley Caregiver Resource Center 224-9154
	Caregiver Help Desk – Caregiver Action Network 855-227-3640
Case Management	Agency on Aging – Linkages, Multipurpose Senior Services Program..... 214-0299
	Fresno PACE for Seniors..... 400-6420
Disability	California Department of Rehabilitation TTY 266-3373 445-6011
	California Relay Service..... 711
	California Telephone Access Program 800-806-1191
	Central Valley Regional Center..... 276-4300
	Deaf & Hard of Hearing Service Center VP 578-4117 225-3323
	Resources for Independence, Central Valley 221-2330
	Talking Book Library for the Blind 600-3217
	Valley Center for the Blind 222-4447
Elder Abuse	Adult Protective Services – Fresno 600-3383
	Adult Protective Services – Madera..... 675-7839
	Long-Term Care Ombudsman – Valley Caregiver Resource Center 224-9177
Financial Assistance	General Relief – Fresno County Department of Social Services 600-2650
	General Assistance – Madera County Department of Social Services..... 675-2300
Food Programs	Agency on Aging – Home-Delivered Meals 214-0299
	CalFresh – Fresno County 855-832-8082
	CalFresh – Madera County..... 675-2300
	Central California Food Bank 237-3663
	Madera County Food Bank 674-1482
Fraud	Identity Theft Hotline TTY 866-653-4261 877-438-4338
	Mail Theft or Mail Fraud 877-876-2455
	Medi-Cal or In-Home Supportive Services Fraud 800-822-6222
	Medicare Fraud – Senior Medicare Patrol 855-613-7080
	Mortgage Fraud/Loan Scams – Homeowner's HOPE Hotline 888-995-4673
	Social Security Fraud – Office of the Inspector General..... 800-269-0271
	Telemarketing & Mass Marketing Fraud 877-382-4357

Health Insurance	Medicare..... TTY 877-486-2048800-633-4227 Medi-Cal for Aged (65+), Blind and Disabled Fresno County.....855-832-8082 Madera County.....662-2600 Covered California..... TTY 888-889-4500800-300-1506 HICAP (Medicare Insurance Counseling)-Valley Caregiver Resource Center.... 224-9117
Housing	Older Adult Apartments, Retirement Communities & Mobilehome Park Listings Agency on Aging 214-0299 Housing Authority – Fresno County TTY 800-735-2929443-8400 Housing Authority – City of Madera674-5695
Housing Advocacy	State of California Dept. of Fair Employment & Housing..... TDD 800-700-2320800-884-1684 Mobilehome Assistance Center TTY 800-735-2929800-952-8356 Fair Housing Council of Central California TTY 800-855-7100 244-2950
In-Home Supportive Services	In-Home Supportive Services – Fresno County 600-6666 In-Home Supportive Services – Madera County662-3600
Legal	Central California Legal Services - Legal Advice Line800-675-8001 California Rural Legal Assistance – Fresno County.....441-8721 California Rural Legal Assistance – Madera County.....674-5671 Fresno County Bar Association – Attorney Referral and Information264-0137 Superior Court of California – Family Law/Self Help Center Fresno County.....457-2143 Madera County.....416-5520
Long-Term Care	Long-Term Care Ombudsman - Valley Caregiver Resource Center 224-9177 Nursing Home Compare Tool www.medicare.gov/care-compare/ Residential Care Facilities Search Tool www.ccl.dss.ca.gov/carefacilitysearch/ State of California Dept. of Public Health Licensing & Certification.....437-1500
Mental Health & Substance Abuse	County Behavioral Health Older Adult Mental Health Clinic – Fresno County.....600-5755 Substance Use Disorder Access Line – Fresno County.....800-654-3937 Mental Health & Substance Abuse Screening/Referral–Madera County....673-3508 Institute on Aging – Friendship Line California.....888-670-1360 National Alliance on Mental Illness (NAMI) – Fresno Office.....224-2469

Money Management	Catholic Charities – Representative Payee Program485-3144
	Public Guardian – Fresno County600-1500
	Public Guardian – Madera County662-8891
	Social Security Administration – Representative Payee Program 800-772-1213
Social Security	Social Security Administration TTY 800-325-0778 800-772-1213
Transportation	Chowchilla Area Transit (CATX)665-8655
	Clovis Stageline324-2770
	Eastern Madera County Senior Citizen Bus & Medical Escort Service658-5555
	Fresno Area Express (FAX).....621-7433
	Fresno County Rural Transit Agency 855-612-5184
	Fresno County Taxi Scrip Program (Age 70+)233-4148
	Madera Area Express (MAX)661-7433
	Madera County Connection (MCC).....263-8080
Transportation Paratransit	Dial A Ride – City of Madera661-7433
	Handy Ride – City of Fresno – Application.....621-7433
	Handy Ride – City of Fresno – Reservation or Cancellation621-5770
	Round Up – City of Clovis.....324-2760
Utilities Assistance	California LifeLine (Telephone Service) TTY 866-272-0358... 866-272-0349
	PG&E-California Alternative Rates for Energy (CARE) 866-743-2273
	PG&E–Medical Baseline Allowance 800-743-5000
	PG&E–Relief for Energy Assistance through Community Help (REACH) 800-933-9677
	Low-Income Home Energy Assistance Program (LIHEAP) Community Action Partnership of Madera County673-9173
	Fresno EOC.....263-8300
Veterans	Veterans Service Office – Fresno600-5436
	Veterans Service Office – Madera675-7766
	Veterans Caregiver Support Line..... 855-260-3274
	VA Central California Health Care System.....225-6100
Additional Services	Call Agency on Aging for Referrals 214-0299 or 800-510-2020

The Fresno-Madera Area Agency on Aging has made its best effort to ensure this Quick Reference Guide, a sample listing of available services, is correct and current at the time of publication, but takes no responsibility for any error, omission, or defect therein. Inclusion of an organization does not imply a recommendation or endorsement. Reproduction in whole or part is permitted with credit. *October 2020*