



Agency on Aging

Serving Fresno & Madera

Connecting the Community

(559) 214-0299 (800) 510-2020

Open 8:30 a.m. – 4:00 p.m. weekdays

2520 West Shaw Lane, Suite 101A, Fresno, CA 93711

Web: www.fmaaa.org Email: services@fmaaa.org

Quick Reference Guide for Older Adults and Caregivers

<p>24 Hour Hotlines</p> <p><i>Call 911 for Emergency</i></p>	<p>Adult Protective Services – Fresno..... 600-3383</p> <p>Adult Protective Services – Madera..... 675-7839</p> <p>Alcoholics Anonymous 221-6907</p> <p>Central Valley Crisis & Suicide Prevention Hotline 888-506-5991</p> <p>Domestic Violence Crisis Hotline – Marjaree Mason Center..... 233-4357</p> <p>Long-Term Care Ombudsman CRISISline..... 800-231-4024</p> <p>Rape Crisis Line – RCS Fresno..... 222-7273</p> <p>United Way-Community Services Info. & Referral (Fresno County)..... 211</p> <p>Veterans Crisis Line TTY 800-799-4889..... 800-273-8255</p> <p>Victim Services Crisis Hotline – CAPMC (Madera County)..... 800-355-8989</p>
<p>Adult Day Care</p>	<p>Somerford Place Daybreak Program – Fresno 446-6226</p> <p>Valley Caregiver Resource Center – OASIS Adult Day Center–Fresno.... 221-0396</p> <p>Valley Caregiver Resource Center – PALS Adult Day Center–Fresno 224-9121</p>
<p>Adult Day Health Care</p>	<p>Adult Day Health Care of Fresno & Clovis 227-8600</p> <p>Heritage Adult Day Health Care – Fresno..... 222-0304</p> <p>Heritage West Adult Day Health Care – Fresno 261-0707</p> <p>Valley Adult Day Health Care – Fresno 454-0386</p>
<p>Alzheimer’s Disease</p>	<p>Alzheimer’s Association..... 753-8200</p> <p>Alzheimer’s Foundation of Central California..... 222-2444</p> <p>Operation Lost & Found - Madera County Sheriff’s Department..... 675-7770</p> <p>UCSF Fresno Alzheimer’s & Memory Center 227-4810</p>

Agency on Aging Toll-Free Information & Assistance - 800-510-2020

Caregiving	Family Caregiver Support Program	
	Agency on Aging.....	214-0299
	Valley Caregiver Resource Center	224-9154
Case Management	Agency on Aging – Linkages, Multipurpose Senior Services Program.....	214-0299
	Fresno PACE for Seniors	400-6420
Disability	California Department of Rehabilitation	TTY 266-3373..... 445-6011
	California Relay Service	711
	California Telephone Access Program	800-806-1191
	Central Valley Regional Center	276-4300
	Deaf & Hard of Hearing Service Center.....	VP 578-4117 225-3323
	Resources for Independence, Central Valley.....	221-2330
	Talking Book Library for the Blind	600-3217
	Valley Center for the Blind	222-4447
Elder Abuse	Adult Protective Services – Fresno.....	600-3383
	Adult Protective Services – Madera.....	675-7839
	Long Term Care Ombudsman – Valley Caregiver Resource Center	224-9177
Financial Assistance	General Relief – Fresno County Department of Social Services.....	600-2650
	General Assistance – Madera County Department of Social Services.....	675-2300
Food Programs	Agency on Aging – Home-Delivered Meals & Congregate Nutrition Program Lunch Locations	214-0299
	CalFresh – Fresno County.....	855-832-8082
	CalFresh – Madera County.....	675-2300
	Central California Food Bank.....	237-3663
	Madera County Food Bank.....	674-1482
Fraud	Identity Theft Hotline.....	TTY 866-653-4261 877-438-4338
	Medi-Cal or In-Home Supportive Services Fraud.....	800-822-6222
	Medicare Fraud	800-447-8477
	Social Security Fraud	800-269-0271
Health Insurance	Medicare.....	TTY 877-486-2048 800-633-4227
	Medi-Cal for Aged (65+), Blind and Disabled	
	Fresno County.....	855-832-8082
	Madera County.....	662-2600
	Covered California.....	TTY 888-889-4500 800-300-1506
	HICAP (Health Insurance Counseling) – Valley Caregiver Resource Center..	224-9117

Hospice	Call Agency on Aging for Referrals.....214-0299
Housing	Older Adult Apartments, Retirement Communities & Mobile Home Park Listings Agency on Aging 214-0299 Housing Authority – Fresno County TTY 800-735-2929443-8400 Housing Authority – City of Madera 674-5695 US Department of Housing & Urban Development (HUD).....415-489-6400
Housing Advocacy	State of California Dept. of Fair Employment & Housing.....TDD 800-700-2320800-884-1684 Office of the Mobilehome Ombudsman TTY 800-735-2929800-952-8356 Fair Housing Council of Central California244-2950
In-Home Supportive Services	In-Home Supportive Services – Fresno County600-6666 In-Home Supportive Services – Madera County662-3600
Legal	Central California Legal Services.....570-1200 California Rural Legal Assistance – Fresno County.....441-8721 California Rural Legal Assistance – Madera County674-5671 Fresno County Bar Association – Attorney Referral and Information264-0137 Superior Court of California – Family Law/Self Help Center Fresno County.....457-2100 Madera County.....416-5520
Long Term Care	Lists of Skilled Nursing Facilities & Residential Care Facilities for the Elderly Valley Caregiver Resource Center224-9177 Long Term Care Ombudsman - Valley Caregiver Resource Center224-9177 Nursing Home Compare Toolwww.medicare.gov/nursinghomecompare State of California Dept. of Public Health Licensing & Certification.....437-1500
Medical Supplies & Equipment	Call Agency on Aging for Referrals.....214-0299
Mental Health & Substance Abuse	County Behavioral Health Older Adult Mental Health Clinic – Fresno County600-5755 Substance Abuse Services – Fresno County600-6087 Mental Health & Substance Abuse Screening/Referral–Madera County ...673-3508 National Alliance on Mental Illness (NAMI) – Fresno Office.....224-2469

Money Management	Catholic Charities – Representative Payee Program485-3144
	Public Guardian – Fresno County600-1500
	Public Guardian – Madera County662-8891
	Social Security Administration – Representative Payee Program 800-772-1213
Social Security	Social Security Administration TTY 800-325-0778 800-772-1213
Transportation	Chowchilla Area Transit (CATX)665-8655
	Clovis Stageline324-2770
	Eastern Madera County Senior Citizen Bus & Medical Escort Service658-5555
	Fresno Area Express (FAX).....621-7433
	Fresno County Rural Transit Agency 855-612-5184
	Fresno County Taxi Scrip Program (Age 70+)233-4148
	Madera Area Express (MAX)661-7433
	Madera County Connection (MCC).....263-8080
Transportation Paratransit	Dial A Ride – City of Madera.....661-7433
	Handy Ride – City of Fresno – Application.....621-7433
	Handy Ride – City of Fresno – Reservation or Cancellation621-5770
	Round Up – City of Clovis.....324-2760
Transportation Specialized	Call Agency on Aging for Referrals for Non-Emergency Medical Transport & Special Transport214-0299
Utilities Assistance	California LifeLine (Telephone Service) TTY 866-272-0358 ... 866-272-0349
	PG&E-California Alternative Rates for Energy ...TDD 800-652-4712.....866-743-2273
	PG&E–Medical Baseline AllowanceTDD 800-652-4712.....800-743-5000
	PG&E–Relief for Energy Assistance through Community Help (REACH)..... 800-933-9677
	Low-Income Home Energy Assistance Program (LIHEAP) Community Action Partnership of Madera County673-9173
	Fresno EOC.....263-1135
Veterans	Veterans Service Office – Fresno600-5436
	Veterans Service Office – Madera675-7766
	Veterans Caregiver Support Line..... 855-260-3274
	VA Central California Health Care System.....225-6100

The Fresno-Madera Area Agency on Aging has made its best effort to ensure this Quick Reference Guide, a sample listing of available services, is correct and current at the time of publication, but takes no responsibility for any error, omission, or defect therein. Inclusion of an organization does not imply a recommendation or endorsement. Reproduction in whole or part is permitted with credit. October 2019