



Agency on Aging

Serving Fresno & Madera

Connecting the Community

(559) 600-4405 (800) 510-2020

Open 8:00 a.m. - 5:00 p.m. weekdays

3837 North Clark Street, Fresno, CA 93726

Web: www.fmaaa.org Email: services@fmaaa.org

Quick Reference Guide for Older Adults and Caregivers

<p>24 Hour Hotlines</p> <p><i>Call 911 for Emergency</i></p>	<p>Adult Protective Services – Fresno 600-3383</p> <p>Adult Protective Services – Madera 675-7839</p> <p>Alcoholics Anonymous 221-6907</p> <p>Central Valley Suicide Prevention Hotline 888-506-5991</p> <p>Domestic Violence Hotline – Marjaree Mason Center 800-640-0633</p> <p>Long-Term Care Ombudsman CRISISline 800-231-4024</p> <p>Rape Crisis Line – RCS Fresno 222-7273</p> <p>United Way-Community Services Info. & Referral (Fresno County) 211</p> <p>Veterans Crisis Line TTY 800-799-4889 800-273-8255</p> <p>Victim Services Crisis Hotline – CAPMC (Madera County) 800-355-8989</p>
<p>Adult Day Care</p>	<p>Comforts of Home Adult Day Care – Kingsburg 897-7074</p> <p>Golden Years Adult Day Care – Oakhurst..... 658-5433</p> <p>Madera Adult Day Care Center 675-3119</p> <p>Somerford Place Daybreak Program – Fresno..... 446-6226</p> <p>Valley Caregiver Resource Center-OASIS/PALS Adult Day Center-Fresno... 221-0396</p>
<p>Adult Day Health Care</p>	<p>Adult Day Health Care of Fresno & Clovis 227-8600</p> <p>Heritage Adult Day Health Care – Fresno 222-0304</p> <p>Heritage West Adult Day Health Care – Fresno 261-0707</p> <p>Valley Adult Day Health Care – Fresno..... 454-0386</p>
<p>Alzheimer’s Disease</p>	<p>Alzheimer’s Association 800-272-3900</p> <p>Alzheimer’s Foundation of Central California 222-2444</p> <p>Madera County Sheriff’s Department – Operation Lost & Found..... 642-3201</p> <p>UCSF Fresno Alzheimer’s & Memory Center 227-4810</p>

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Caregiving	Family Caregiver Support Program Agency on Aging 600-4405 Valley Caregiver Resource Center 224-9154
Case Management	Agency on Aging – Linkages Case Management Program 600-4405 Agency on Aging – Multipurpose Senior Services Program (MSSP)..... 600-4405
Disability	California Department of Rehabilitation TTY 266-3373 445-6011 California Relay Service 711 California Telephone Access Program 800-806-1191 Central Valley Regional Center 276-4300 Deaf & Hard of Hearing Service Center VP 408-5249 225-3323 Resources for Independence, Central Valley.... TDD/TTY 221-2342 221-2330 Talking Book Library for the Blind 600-3217 Valley Center for the Blind 222-4447
Elder Abuse	Adult Protective Services – Fresno 600-3383 Adult Protective Services – Madera 675-7839 Valley Caregiver Resource Center - Long Term Care Ombudsman..... 224-9177
Financial Assistance	General Relief – Fresno County Department of Social Services 600-2650 General Assistance – Madera County Department of Social Services 675-2300
Food Programs	Agency on Aging – Home-Delivered Meals & Congregate Nutrition Program Lunch Locations 600-4405 CalFresh – Fresno County 855-832-8082 CalFresh – Madera County 675-2300 Community Food Bank..... 237-3663 Madera County Food Bank 674-1482
Fraud	Identity Theft Hotline TTY 866-653-4261..... 877-438-4338 Medi-Cal or In-Home Supportive Services Fraud 800-822-6222 Medicare Fraud..... 800-447-8477 Social Security Fraud 800-269-0271
Health Insurance	Medicare TTY 877-486-2048..... 800-633-4227 Medi-Cal – Fresno County 855-832-8082 Medi-Cal for Aged (65+), Blind and Disabled – Fresno County 600-5490 Medi-Cal – Madera County 675-7670 Covered California TTY 888-889-4500..... 800-300-1506 Valley Caregiver Resource Center–HICAP (Health Insurance Counseling).... 224-9117

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Hospice	Call Agency on Aging for Referrals 600-4405
Housing	Agency on Aging – Older Adult Apartment & Mobile Home Park Lists 600-4405 Housing Authority – Fresno County TTY 800-735-2929..... 443-8400 Housing Authority – City of Madera..... 674-5695 US Department of Housing & Urban Development (HUD) 487-5033
Housing Advocacy	State of California Dept. of Fair Employment & Housing TDD 800-700-2320..... 800-884-1684 Office of the Mobilehome Ombudsman 800-952-5275 Fair Housing Council of Central California 244-2950
In-Home Supportive Services	In-Home Supportive Services – Fresno County 600-6666 In-Home Supportive Services – Madera County 675-7670
Legal	Central California Legal Services 570-1200 California Rural Legal Assistance – Fresno County 441-8721 California Rural Legal Assistance – Madera County 674-5671 Fresno County Bar Association – Attorney Referral and Information 264-0137 Superior Court of California – Family Law/Self Help Center Fresno County 457-2100 Madera County 661-5161
Long Term Care & Assisted Living	Agency on Aging – Assisted Living Facility List..... 224-9442 Valley Caregiver Resource Center – Lists of Skilled Nursing Facilities & Residential Care Facilities for the Elderly 224-9177 Valley Caregiver Resource Center - Long Term Care Ombudsman..... 224-9177
Medical Equipment & Supplies	Call Agency on Aging for Referrals 600-4405
Mental Health & Substance Abuse	County Behavioral Health Older Adult Mental Health Clinic – Fresno County 600-5755 Substance Abuse Services – Fresno County 600-6087 Mental Health Screening & Referral – Madera County 675-7850 Substance Abuse Screening & Referral – Madera County 673-3508 National Alliance on Mental Illness (NAMI) – Fresno Office 224-2469

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Money Management	Catholic Charities – Representative Payee Program..... 237-0851
	Public Guardian – Fresno County 600-3400
	Public Guardian – Madera County 675-7766
	Social Security Administration – Representative Payee Program..... 800-772-1213
Social Security	Social Security Administration TTY 800-325-0778..... 800-772-1213
Transportation	Chowchilla Area Transit 665-8655
	Clovis Stageline 324-2770
	Eastern Madera County Senior Citizen Bus & Medical Escort Service 658-5555
	Fresno Area Express (FAX) 621-7433
	Fresno County Rural Transit Agency..... 800-325-7433
	Fresno County Taxi Scrip Program (Age 70+)..... 233-4148
	Madera Area Express (MAX)..... 661-7433
	Madera County Connection (MCC) 661-3040
Transportation Paratransit	Dial A Ride – City of Madera 661-7433
	Handy Ride – City of Fresno – Application 621-7433
	Handy Ride – City of Fresno – Reservation or Cancellation 621-5770
	Round Up – City of Clovis 324-2760
Transportation Specialized	Call Agency on Aging for Referrals for Non-Emergency Medical Transport & Special Transport..... 600-4405
Utilities Assistance	California LifeLine (Telephone Service)..... TTY 866-272-0358 ... 866-272-0349
	PG&E-California Alternative Rates for Energy ... TDD 800-652-4712 866-743-2273
	PG&E–Medical Baseline Allowance TDD 800-652-4712 800-743-5000
	PG&E–Relief for Energy Assistance through Community Help (REACH)
	Community Action Partnership of Madera County..... 673-9173
	Salvation Army Family Services, Fresno..... 233-0138
	Low-Income Home Energy Assistance Program (LIHEAP)
Community Action Partnership of Madera County 673-9173	
Fresno EOC 263-1135	
Veterans	Veterans Service Office – Fresno..... 600-5436
	Veterans Service Office – Madera..... 675-7766
	Veterans Caregiver Support Line 855-260-3274
	VA Central California Health Care System 225-6100

The Fresno-Madera Area Agency on Aging has made its best effort to ensure this Quick Reference Guide, a sample listing of available services, is correct and current at the time of publication, but takes no responsibility for any error, omission, or defect therein. Inclusion of an organization does not imply a recommendation or endorsement. Reproduction in whole or part is permitted with credit. May 2014