



# Agency on Aging

Serving Fresno & Madera

Connecting the Community

(559) 600-4405      (800) 510-2020

Open 8:00 a.m. – 4:30 p.m. weekdays

3837 North Clark Street, Fresno, CA 93726

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<b>Quick Reference Guide for Older Adults and Caregivers</b>	
<p><b>24 Hour Hotlines</b></p> <p><i>Call 911 for Emergency</i></p>	<p>Adult Protective Services – Fresno..... 600-3383</p> <p>Adult Protective Services – Madera..... 675-7829</p> <p>Alcoholics Anonymous ..... 221-6907</p> <p>Central Valley Suicide Prevention Hotline ..... 888-506-5991</p> <p>Domestic Violence Crisis Hotline – Marjaree Mason Center..... 233-4357</p> <p>Long-Term Care Ombudsman CRISISline..... 800-231-4024</p> <p>Rape Crisis Line – RCS Fresno..... 222-7273</p> <p>United Way-Community Services Info. &amp; Referral (Fresno County)..... 211</p> <p>Veterans Crisis Line ..... TTY 800-799-4889..... 800-273-8255</p> <p>Victim Services Crisis Hotline – CAPMC (Madera County)..... 800-355-8989</p>
<p><b>Adult Day Care</b></p>	<p>Madera Adult Day Care Center ..... 675-3119</p> <p>Somerford Place Daybreak Program – Fresno ..... 446-6226</p> <p>Valley Caregiver Resource Center – OASIS Adult Day Center–Fresno.... 221-0396</p> <p>Valley Caregiver Resource Center – PALS Adult Day Center–Fresno ..... 224-9121</p>
<p><b>Adult Day Health Care</b></p>	<p>Adult Day Health Care of Fresno &amp; Clovis..... 227-8600</p> <p>Heritage Adult Day Health Care – Fresno..... 222-0304</p> <p>Heritage West Adult Day Health Care – Fresno ..... 261-0707</p> <p>Valley Adult Day Health Care – Fresno ..... 454-0386</p>
<p><b>Alzheimer’s Disease</b></p>	<p>Alzheimer’s Association..... 753-8200</p> <p>Alzheimer’s Foundation of Central California..... 222-2444</p> <p>Madera County Sheriff’s Department – Operation Lost &amp; Found ..... 642-3201</p> <p>UCSF Fresno Alzheimer’s &amp; Memory Center ..... 227-4810</p>

**Agency on Aging Toll-Free Information & Assistance - 800-510-2020**

<b>Caregiving</b>	Family Caregiver Support Program Agency on Aging..... 600-4405 Valley Caregiver Resource Center ..... 224-9154
<b>Case Management</b>	Agency on Aging – Linkages Case Management Program..... 600-4405 Agency on Aging – Multipurpose Senior Services Program (MSSP) ..... 600-4405
<b>Disability</b>	California Department of Rehabilitation ..... TTY 266-3373..... 445-6011 California Relay Service ..... 711 California Telephone Access Program ..... 800-806-1191 Central Valley Regional Center ..... 276-4300 Deaf & Hard of Hearing Service Center ..... VP 408-5249..... 225-3323 Resources for Independence, Central Valley..... VP 408-5185..... 221-2330 Talking Book Library for the Blind ..... 600-3217 Valley Center for the Blind ..... 222-4447
<b>Elder Abuse</b>	Adult Protective Services – Fresno..... 600-3383 Adult Protective Services – Madera..... 675-7829 Valley Caregiver Resource Center - Long Term Care Ombudsman ..... 224-9177
<b>Financial Assistance</b>	General Relief – Fresno County Department of Social Services..... 600-2650 General Assistance – Madera County Department of Social Services..... 675-2300
<b>Food Programs</b>	Agency on Aging – Home-Delivered Meals & Congregate Nutrition Program Lunch Locations ..... 600-4405 CalFresh – Fresno County..... 855-832-8082 CalFresh – Madera County..... 675-2300 Community Food Bank ..... 237-3663 Madera County Food Bank..... 674-1482
<b>Fraud</b>	Identity Theft Hotline..... TTY 866-653-4261 .... 877-438-4338 Medi-Cal or In-Home Supportive Services Fraud..... 800-822-6222 Medicare Fraud ..... 800-447-8477 Social Security Fraud ..... 800-269-0271
<b>Health Insurance</b>	Medicare..... TTY 877-486-2048 .... 800-633-4227 Medi-Cal for Aged (65+), Blind and Disabled Fresno County..... 600-5490 Madera County..... 662-2639 Covered California..... TTY 888-889-4500 .... 800-300-1506 Valley Caregiver Resource Center–HICAP (Health Insurance Counseling) ... 224-9117

<b>Hospice</b>	Call Agency on Aging for Referrals..... 600-4405
<b>Housing</b>	Agency on Aging – Older Adult Apartment & Mobile Home Park Lists..... 600-4405 Housing Authority – Fresno County ..... TTY 800-735-2929 ..... 443-8400 Housing Authority – City of Madera ..... 674-5695 US Department of Housing & Urban Development (HUD) ..... 415-489-6400
<b>Housing Advocacy</b>	State of California Dept. of Fair Employment & Housing..... TDD 800-700-2320 ..... 800-884-1684 Office of the Mobilehome Ombudsman..... 800-952-5275 Fair Housing Council of Central California ..... 244-2950
<b>In-Home Supportive Services</b>	In-Home Supportive Services – Fresno County ..... 600-6666 In-Home Supportive Services – Madera County ..... 662-2601
<b>Legal</b>	Central California Legal Services..... 570-1200 California Rural Legal Assistance – Fresno County ..... 441-8721 California Rural Legal Assistance – Madera County ..... 674-5671 Fresno County Bar Association – Attorney Referral and Information ..... 264-0137 Superior Court of California – Family Law/Self Help Center Fresno County ..... 457-2100 Madera County ..... 416-5520
<b>Long Term Care &amp; Assisted Living</b>	Agency on Aging – Assisted Living Facility List ..... 600-4405 Valley Caregiver Resource Center – Lists of Skilled Nursing Facilities & Residential Care Facilities for the Elderly ..... 224-9177 Valley Caregiver Resource Center - Long Term Care Ombudsman ..... 224-9177
<b>Medical Equipment &amp; Supplies</b>	Call Agency on Aging for Referrals..... 600-4405
<b>Mental Health &amp; Substance Abuse</b>	County Behavioral Health Older Adult Mental Health Clinic – Fresno County ..... 600-5755 Substance Abuse Services – Fresno County ..... 600-6087 Mental Health & Substance Abuse Screening/Referral–Madera County ... 673-3508 National Alliance on Mental Illness (NAMI) – Fresno Office ..... 224-2469

<b>Money Management</b>	Catholic Charities – Representative Payee Program .....237-0851
	Public Guardian – Fresno County .....600-1500
	Public Guardian – Madera County .....675-7766
	Social Security Administration – Representative Payee Program ..... 800-772-1213
<b>Social Security</b>	Social Security Administration ..... TTY 800-325-0778 .... 800-772-1213
<b>Transportation</b>	Chowchilla Area Transit (CATX) .....665-8655
	Clovis Stageline .....324-2770
	Eastern Madera County Senior Citizen Bus & Medical Escort Service .....658-5555
	Fresno Area Express (FAX).....621-7433
	Fresno County Rural Transit Agency ..... 800-325-7433
	Fresno County Taxi Scrip Program (Age 70+) .....233-4148
	Madera Area Express (MAX) .....661-7433
	Madera County Connection (MCC).....661-3040
<b>Transportation Paratransit</b>	Dial A Ride – City of Madera.....661-7433
	Handy Ride – City of Fresno – Application.....621-7433
	Handy Ride – City of Fresno – Reservation or Cancellation .....621-5770
	Round Up – City of Clovis.....324-2760
<b>Transportation Specialized</b>	Call Agency on Aging for Referrals for Non-Emergency Medical Transport & Special Transport .....600-4405
<b>Utilities Assistance</b>	California LifeLine (Telephone Service) ..... TTY 866-272-0358 ... 866-272-0349
	PG&E-California Alternative Rates for Energy ...TDD 800-652-4712.....866-743-2273
	PG&E–Medical Baseline Allowance .....TDD 800-652-4712.....800-743-5000
	PG&E–Relief for Energy Assistance through Community Help (REACH)
	Community Action Partnership of Madera County .....673-9173
	Salvation Army Family Services, Fresno .....233-0138
	Low-Income Home Energy Assistance Program (LIHEAP)
	Community Action Partnership of Madera County .....673-9173
Fresno EOC.....263-1135	
<b>Veterans</b>	Veterans Service Office – Fresno .....600-5436
	Veterans Service Office – Madera .....675-7766
	Veterans Caregiver Support Line..... 855-260-3274
	VA Central California Health Care System.....225-6100

The Fresno-Madera Area Agency on Aging has made its best effort to ensure this Quick Reference Guide, a sample listing of available services, is correct and current at the time of publication, but takes no responsibility for any error, omission, or defect therein. Inclusion of an organization does not imply a recommendation or endorsement. Reproduction in whole or part is permitted with credit. *September 2016*