



Agency on Aging

Serving Fresno & Madera

Connecting the Community

(559) 600-4405 (800) 510-2020

Open 8:00 a.m. – 4:30 p.m. weekdays

3837 North Clark Street, Fresno, CA 93726

Web: www.fmaaa.org Email: services@fmaaa.org

Quick Reference Guide for Older Adults and Caregivers	
24 Hour Hotlines <i>Call 911 for Emergency</i>	Adult Protective Services – Fresno..... 600-3383
	Adult Protective Services – Madera..... 675-7829
	Alcoholics Anonymous 221-6907
	Central Valley Suicide Prevention Hotline 888-506-5991
	Domestic Violence Crisis Hotline – Marjaree Mason Center..... 233-4357
	Long-Term Care Ombudsman CRISISline..... 800-231-4024
	Rape Crisis Line – RCS Fresno..... 222-7273
	United Way-Community Services Info. & Referral (Fresno County)..... 211
	Veterans Crisis Line TTY 800-799-4889..... 800-273-8255
Victim Services Crisis Hotline – CAPMC (Madera County)..... 800-355-8989	
Adult Day Care	Madera Adult Day Care Center 675-3119
	Somerford Place Daybreak Program – Fresno 446-6226
	Valley Caregiver Resource Center – OASIS Adult Day Center–Fresno.... 221-0396
	Valley Caregiver Resource Center – PALS Adult Day Center–Fresno 224-9121
Adult Day Health Care	Adult Day Health Care of Fresno & Clovis..... 227-8600
	Heritage Adult Day Health Care – Fresno..... 222-0304
	Heritage West Adult Day Health Care – Fresno 261-0707
	Valley Adult Day Health Care – Fresno 454-0386
Alzheimer’s Disease	Alzheimer’s Association..... 753-8200
	Alzheimer’s Foundation of Central California..... 222-2444
	Madera County Sheriff’s Department – Operation Lost & Found 642-3201
	UCSF Fresno Alzheimer’s & Memory Center 227-4810

Agency on Aging Toll-Free Information & Assistance - 800-510-2020

Caregiving	Family Caregiver Support Program Agency on Aging..... 600-4405 Valley Caregiver Resource Center 224-9154
Case Management	Agency on Aging – Linkages Case Management Program..... 600-4405 Agency on Aging – Multipurpose Senior Services Program (MSSP) 600-4405
Disability	California Department of Rehabilitation TTY 266-3373..... 445-6011 California Relay Service 711 California Telephone Access Program 800-806-1191 Central Valley Regional Center 276-4300 Deaf & Hard of Hearing Service Center VP 408-5249..... 225-3323 Resources for Independence, Central Valley..... VP 408-5185..... 221-2330 Talking Book Library for the Blind 600-3217 Valley Center for the Blind 222-4447
Elder Abuse	Adult Protective Services – Fresno..... 600-3383 Adult Protective Services – Madera..... 675-7829 Valley Caregiver Resource Center - Long Term Care Ombudsman 224-9177
Financial Assistance	General Relief – Fresno County Department of Social Services..... 600-2650 General Assistance – Madera County Department of Social Services..... 675-2300
Food Programs	Agency on Aging – Home-Delivered Meals & Congregate Nutrition Program Lunch Locations 600-4405 CalFresh – Fresno County..... 855-832-8082 CalFresh – Madera County..... 675-2300 Community Food Bank 237-3663 Madera County Food Bank..... 674-1482
Fraud	Identity Theft Hotline..... TTY 866-653-4261 877-438-4338 Medi-Cal or In-Home Supportive Services Fraud..... 800-822-6222 Medicare Fraud 800-447-8477 Social Security Fraud 800-269-0271
Health Insurance	Medicare..... TTY 877-486-2048 800-633-4227 Medi-Cal for Aged (65+), Blind and Disabled Fresno County..... 600-5490 Madera County..... 662-2639 Covered California..... TTY 888-889-4500 800-300-1506 Valley Caregiver Resource Center–HICAP (Health Insurance Counseling) ... 224-9117

Hospice	Call Agency on Aging for Referrals..... 600-4405
Housing	Agency on Aging – Older Adult Apartment & Mobile Home Park Lists..... 600-4405 Housing Authority – Fresno County TTY 800-735-2929 443-8400 Housing Authority – City of Madera 674-5695 US Department of Housing & Urban Development (HUD) 415-489-6400
Housing Advocacy	State of California Dept. of Fair Employment & Housing..... TDD 800-700-2320 800-884-1684 Office of the Mobilehome Ombudsman..... 800-952-5275 Fair Housing Council of Central California 244-2950
In-Home Supportive Services	In-Home Supportive Services – Fresno County 600-6666 In-Home Supportive Services – Madera County 662-2601
Legal	Central California Legal Services..... 570-1200 California Rural Legal Assistance – Fresno County 441-8721 California Rural Legal Assistance – Madera County 674-5671 Fresno County Bar Association – Attorney Referral and Information 264-0137 Superior Court of California – Family Law/Self Help Center Fresno County 457-2100 Madera County 416-5520
Long Term Care & Assisted Living	Agency on Aging – Assisted Living Facility List 600-4405 Valley Caregiver Resource Center – Lists of Skilled Nursing Facilities & Residential Care Facilities for the Elderly 224-9177 Valley Caregiver Resource Center - Long Term Care Ombudsman 224-9177
Medical Equipment & Supplies	Call Agency on Aging for Referrals..... 600-4405
Mental Health & Substance Abuse	County Behavioral Health Older Adult Mental Health Clinic – Fresno County 600-5755 Substance Abuse Services – Fresno County 600-6087 Mental Health & Substance Abuse Screening/Referral–Madera County ... 673-3508 National Alliance on Mental Illness (NAMI) – Fresno Office 224-2469

Money Management	Catholic Charities – Representative Payee Program237-0851
	Public Guardian – Fresno County600-1500
	Public Guardian – Madera County675-7766
	Social Security Administration – Representative Payee Program 800-772-1213
Social Security	Social Security Administration TTY 800-325-0778 800-772-1213
Transportation	Chowchilla Area Transit (CATX)665-8655
	Clovis Stageline324-2770
	Eastern Madera County Senior Citizen Bus & Medical Escort Service658-5555
	Fresno Area Express (FAX).....621-7433
	Fresno County Rural Transit Agency 800-325-7433
	Fresno County Taxi Scrip Program (Age 70+)233-4148
	Madera Area Express (MAX)661-7433
	Madera County Connection (MCC).....661-3040
Transportation Paratransit	Dial A Ride – City of Madera.....661-7433
	Handy Ride – City of Fresno – Application.....621-7433
	Handy Ride – City of Fresno – Reservation or Cancellation621-5770
	Round Up – City of Clovis.....324-2760
Transportation Specialized	Call Agency on Aging for Referrals for Non-Emergency Medical Transport & Special Transport600-4405
Utilities Assistance	California LifeLine (Telephone Service) TTY 866-272-0358 ... 866-272-0349
	PG&E-California Alternative Rates for Energy ...TDD 800-652-4712.....866-743-2273
	PG&E–Medical Baseline AllowanceTDD 800-652-4712.....800-743-5000
	PG&E–Relief for Energy Assistance through Community Help (REACH) Community Action Partnership of Madera County673-9173
	Salvation Army Family Services, Fresno233-0138
	Low-Income Home Energy Assistance Program (LIHEAP) Community Action Partnership of Madera County673-9173
	Fresno EOC.....263-1135
Veterans	Veterans Service Office – Fresno600-5436
	Veterans Service Office – Madera675-7766
	Veterans Caregiver Support Line..... 855-260-3274
	VA Central California Health Care System.....225-6100

The Fresno-Madera Area Agency on Aging has made its best effort to ensure this Quick Reference Guide, a sample listing of available services, is correct and current at the time of publication, but takes no responsibility for any error, omission, or defect therein. Inclusion of an organization does not imply a recommendation or endorsement. Reproduction in whole or part is permitted with credit. *September 2016*